

Group Logic and Symantec Bring File Archiving to Mac Users

Overview

The amount of electronic information being created and stored by enterprises is growing exponentially, resulting in expensive storage purchases and burdensome manual processes. Savvy enterprises use file archiving to reclaim valuable storage, time and budget resources which they re-purpose for strategic and green initiatives.

Prior to the partner solution of Group Logic ArchiveConnect™ and Symantec Enterprise Vault™, organizations with Mac users were prevented from realizing the advantages of File System Archiving (FSA). If Mac users attempted to access archived files, the Mac file previewing features inadvertently triggered mass recalls of archived files. These recalls overloaded user desktops, file servers, and storage devices, making the system unusable for everyone. Previously, only enterprises with no Mac desktops could fully exploit their archived information and read and retrieve files with ease.

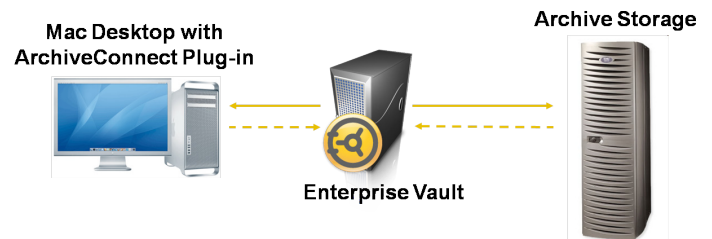
Today, Group Logic is a Symantec Technology Enablement Partner (STEP) and together with Symantec Enterprise Vault, offers the first solution to unlock the powerful benefits of file archiving for organizations with Mac users.

Solution Description

Group Logic ArchiveConnect™ is client software installed on each Mac desktop. ArchiveConnect manages how the Mac Finder views and accesses placeholder files generated by Enterprise Vault when requesting access to files which are offline. ArchiveConnect controls the Mac Finder's advanced user experience features, such as file preview, QuickLook and Cover Flow, so that they do not trigger mass recalls of offline files.

This ensures Enterprise Vault can be effectively deployed to divisions or entire organizations that have Mac users. Mac users can now access archived offline files by clicking on placeholder files within the Mac Finder or using contextual menus provided by ArchiveConnect, making file access easy and intuitive.

Solution Diagram



Online files are shown with previews. Offline files, highlighted in grey in this example, are displayed with a default icon. This ensures that offline files are not recalled while clearly differentiating between online and offline files.

Summary of Benefits

The Group Logic and Symantec solution allows customers to extend the powerful benefits of Enterprise Vault File System Archiving to organizations that include Mac computers. Mac users can now use the Mac OS X Finder to browse and access archived files without triggering unwanted mass recalls of archived files. This ensures that customers can keep much of their data in a low cost, highly secure environment while still giving Mac users a familiar and intuitive interface for accessing archived files.

Key Joint Features

- The first solution integrating Mac computers with Enterprise Vault File System Archiving
- Within Mac Finder's file previewing, visually differentiates between online and archived offline files
- "Bring Online" feature makes recalling archived files easy and intuitive

Key Joint Benefits

Mac support for File System Archiving

- Unlocks the many benefits of Enterprise Vault FSA for organizations that have Mac users
- Eliminates unintentional mass recalls of archived offline files
- Provides a familiar, intuitive, self-service interface for accessing archived files

Enable Compliance and E-Discovery

- Extend corporate retention and disaster recovery policies to Mac created data
- Enable Mac users to discover and retrieve archived files in Enterprise Vault

Licensing

Enterprise Vault and ArchiveConnect are licensed separately. ArchiveConnect may be licensed per client or per gigabyte of data archived, depending on the customer's need.

To Learn more about Enterprise Vault, visit:

<http://www.symantec.com/ev>

To learn more about ArchiveConnect, visit:

<http://www.grouplogic.com/products/ArchiveConnect>

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